Terms of Use

Effective Date: 31st March 2025

Welcome to NexTurn. These Terms of Use ("Terms") govern your access to, and use of our website and all related services provided by NexTurn, including but not limited to our consulting offerings in Cloud Engineering, Data & AI, Salesforce, and Oracle practices (collectively, the "Services"). By accessing or using the website, you agree to be bound by these Terms and our Privacy Policy. Please read these Terms carefully before using the Services.

1. Acceptance of Terms

By accessing our website or engaging with our Services, you agree to comply with and be legally bound by these Terms. If you do not agree, please refrain from using our Services.

2. About NexTurn

NexTurn is a cloud-native & AI-first next-generation engineering services firm. We help clients to accelerate their innovation & digital transformation journey by unlocking the full potential of Cloud & AI. Our core capabilities include:

- **Cloud Engineering**: Product development, application modernization, infrastructure engineering, and platform operations
- Data & AI: AI/ML solutions, Generative AI, intelligent process automation, data platforms, and governance
- Salesforce Consulting: End-to-end Salesforce implementations, Agentforce, Data Cloud, MuleSoft integrations
- **Oracle Services**: ERP implementations, NetSuite, AI-powered supply chain solutions, and legacy system migrations

These services are delivered with an AI-first approach, designed to enable clients to accelerate innovation, scale efficiently, and build future-ready enterprises.

3. Use of Services

You agree to use our website and Services only for lawful purposes. You may not:

- Misrepresent your identity or affiliation
- Attempt to gain unauthorized access to any part of our systems
- Disrupt or interfere with the security or performance of the Services
- Reproduce or exploit any content or code without permission

4. Software & Platform Tools

As part of consulting and delivery, NexTurn may provide access to internal or client-facing software tools (e.g., AI platforms, data dashboards, SCM solutions).

When using such tools:

- You are responsible for protecting your login credentials
- You agree not to reverse-engineer, decompile, or misuse any software
- You must comply with any tool-specific license terms or access restrictions

5. Data Collection & Privacy

We collect and process information as outlined in our Privacy Policy. This includes:

- Contact and professional details submitted via forms
- Usage data from the website and platform interactions
- Project-related or service-related data shared during engagements

We use this data to communicate, improve our Services, fulfil obligations, and comply with regulations. We do not sell your data.

6. Intellectual Property

All trademarks, graphics, site content, and proprietary solutions (e.g., NextAIMS, AI agents) are owned by NexTurn or its partners. You may not reuse or distribute our materials without written consent.

7. Third-Party Tools & Links

Our website or services may link to third-party platforms or software (e.g., Salesforce, Oracle, GitHub). We are not responsible for their content, practices, or your usage of them.

8. Disclaimer of Warranties

Our Services are provided "as is" without warranties of any kind. NexTurn does not guarantee error-free operation or uninterrupted availability of content, software, or consulting services.

9. Limitation of Liability

To the fullest extent permitted by law, NexTurn shall not be liable for indirect, incidental, or consequential damages arising from your use of the Services, including loss of data or business interruptions.

10. Modifications to Terms

We reserve the right to update these Terms at any time. Material changes will be communicated via our website or email. Continued use of the Services after changes means you accept the revised Terms.

11. Termination

We may suspend or terminate your access to the website or any specific service if you violate these Terms or engage in activities that could harm NexTurn or its clients.

12. Governing Law

These Terms are governed by the laws of the laws of the State of Washington, United States, without regard to conflict of law principles.

13. Contact Us

For questions or concerns regarding these Terms:

Email: info@nexturn.com

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